

Last update: September 7th, 2023

GuideNOW Package Description	
GuideNOW	
Hardware Set	
1x 3D camera & cable	- IP 65 - USB-C cable - EC markings
1x GuideNOW Controller & power supply	
1x Ethernet cable	
1x Basic UR mount	
1x Calibration target	For hand-eye calibration.
Warranty	12 months Hardware Set warranty starting after final billing.
Software	
1x GuideNOW Studio License	CAD-based scene set-up and workpiece localization algorithm training.
1x GuideNOW Execution License	Brand-specific off-the-shelf robot integration for real-time control.
Services	
Set-up	- 1 day on site set-up - Localization algorithm training for the customer Use Case by Inbolt operations team - No trajectory programming - No custom mounts
Training	- 1 day on site training for users of the system
Support	- Fully remote - Access to online knowledge center - Access to support through call center & emails - 24h response time for opened tickets on week days
Yearly software maintenance & updates (optional after 3 years)	
Software maintenance & updates	- Controller OS update - Hardware performance update - GuideNOW Studio performance update - GuideNOW Execution to be updated with new robot brands integration - Remote updates - Minimum 3 years engagement
Option - Yearly Extended Hardware Warranty	
Extended hardware warranty	- Shipping and sending of replacement hardware in case of failure under 3 days - 1x camera in stock per factory for quick replacement at all times - 1x controller in stock per factory for quick replacement at all times - Kicks in at the expiration of the 1st year hardware warranty