

# OPERATION & MAINTENANCE MANUAL

eco-PEN300



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# 1 Introduction

Dear customer,

We are delighted that you have decided to purchase a ViscoTec product. We have no doubt that this product will meet all your requirements. We wish you trouble-free and successful operation.

The dosing system consists of the eco-PEN300 dispenser and the eco-CONTROL EC200 dosing control unit or the plug'n'dose dosing control unit.

The eco-PEN300 dispenser is described in this operation manual. A separate operation and maintenance manual is enclosed with the dosing control unit.

## 1.1 Delivery package

The scope of supply includes:

- 1 dosing unit (A)
- 1 stator (B)
- 1 drive unit (C) with connection cable (1.5 m)
- 1 assembly aid (D)
- 1 screwdriver (E)
- 1 allen wrench (F)
- 1 syringe
- 1 Operation & maintenance manual

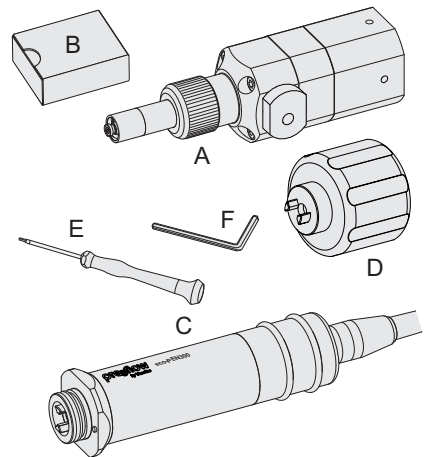


Fig. 1

## 1.2 Incoming inspection

Damage in transit can lead to malfunctions, and consequently to personal injury and damage to property. Damaged components must not be put into operation.

Check the delivery immediately on receipt for damage in transit and damage to the packaging. Check that the delivery is complete according to the enclosed delivery note. Make sure you have not left any part of the delivery in the packaging.

Compensation for damage during transport may be claimed only if the carrier is notified immediately.

## 2 Safety

### 2.1 Explanation of symbols used

The following symbols are used in this manual:

▶	Work step
•	List
Fig. 1	Legend number, reference to a figure
*	Reference to a comment
<b>COMMAND</b>	Designations of buttons/switches, menu items and input dialogs

The following notices indicate safety instructions and must be followed:



indicates a hazardous situation which, if not avoided, will result in death or serious injury.



indicates a hazardous situation which, if not avoided, may result in death or serious injury.



indicates a hazardous situation which, if not avoided, may result in minor injury.

#### NOTE

indicates a technical tip to avoid damage to property or equipment.

This manual is structured so that text and the related figure are on the same page as far as possible. In this way the information can be understood quickly. If reference is made to a component in a figure, the part has a key number.

## 2.2 Intended use

The eco-PEN300 dispenser is used to feed and precisely dose viscous materials.

The dispenser is controlled using the eco-CONTROL EC200 dosing control unit or the plug'n'dose dosing control unit.

Check the chemical resistance of the materials that are in contact with the material before commissioning. Information on the materials can be found in the order confirmation or in Section 8.3 "Materials used" (page 28).

No liability can be accepted for damage caused by failure to observe this operation manual or due to a lack of maintenance or checks.

### Misuse

Any use other than the stipulated intended use shall be considered as misuse.

This includes

- use outside the permissible operating limits
- use in explosive environments
- use underground
- use outdoors

Misuse also includes the following actions carried out without the explicit written approval of the manufacturer:

- Conversions and/or extensions
- Use of non-original spare parts (e.g. rotor)
- Repairs carried out by unauthorised companies or persons
- Use of non-approved materials

Misuse is not permissible, and will result in voiding of guarantee, warranty and liability claims.

## 2.3 Personnel

The operating organisation shall ensure that only appropriately qualified and authorised personnel work on this machine. It is responsible for ensuring that operators and maintenance staff possess the necessary qualifications. Personnel must be at least 15 years old.

**All personnel working with or on the machine must have read and understood this operation manual.**

The operating company shall document the operators' and maintenance staff's acknowledgement of this manual, and shall ensure their compliance with it by means of regular training.

### 2.3.1 Operators

Before starting work, the personnel assigned as operators must be adequately instructed regarding the nature and scope of their duties and the potential risks. Training shall be conducted on a regular basis (at least once a year). Training shall be conducted after any technical modifications.

### 2.3.2 Maintenance staff

The maintenance and repair staff must be authorised and

- adequately trained for the relevant activities
- familiar with and comply with the applicable technical rules and safety regulations

Competent personnel are persons who, by virtue of their training, experience and knowledge of the relevant requirements, standards and safety regulations, can carry out the necessary activities while recognising and avoiding potential hazards.

## 2.4 Informal safety precautions

The following documents must be read, understood and followed. They must always be available at the machine's operating location, and must be kept in legible condition:

- The operation manual for this product
- Generally applicable and local accident prevention and environmental protection regulations
- Safety data sheets for the conveyed materials, as well as for any cleaning products or lubricants being used

## 2.5 Preventing damage to equipment

In order to prevent damage to equipment and to ensure precision dosing, note that

- the dispenser must never be operated without material (the stator will be destroyed)
- the material inlet (feed) and the material outlet must never be closed during operation
- the material outlet (e.g. dosing needle or mixer) must not be damaged or blocked
- the dispenser is operated with a positive feed (inlet pressure)
- there is adequate inlet pressure when conveying highly viscous material
- when pumping without a positive feed (inlet pressure), no dry running or cavitation of the dispenser occurs
- the direction of rotation of the drive is always the same as the direction of flow of the dispenser
- the specifications in the product data sheet for the material are observed and adhered to

## 2.6 Organisational safety measures

The necessary personal protective equipment must be provided by the operating organisation. Personal protective equipment must be worn when carrying out all work and procedures.

To ensure the provision of suitable personal protective equipment, the safety data sheet for the conveyed material must be observed. Specifications for e.g. cleaning products and lubricants must also be checked and observed.

All personal protective equipment must be checked to ensure it is working properly before starting work.



Eye protection



Hand protection



Body protection



Foot protection

## 2.7 Residual risks

Thorough training, observance of the operation manual and compliance with safety regulations are key to permanently accident-free operation.

The following residual risks may occur when operating this machine:

### **WARNING**

#### **Material hazardous to health**

The conveyed material may contain constituents which are hazardous to health.

Such constituents may cause serious acute or chronic harm to health if they come into contact with skin, are inhaled or swallowed.

- Always wear appropriate protective equipment
- Observe the specifications in the safety data sheet for the material

### **WARNING**

#### **Risk of injury from moving components**

The machine is driven by an electrical drive unit. These generate very high forces.

Touching the components during operation may result in serious injuries.

- Do not operate the machine unless there is unrestricted visual contact with the moving component
- There must be no persons or foreign objects in the danger area

### **WARNING**

#### **Pressurised material**

Depending on the setting of the machine, the material is conveyed under very high pressure.

If the delivery rate is not adapted to the dosing needle being used, unwanted spraying of the material might occur. This may result in serious injury.

Defective components can also cause spraying.

- Shut down the machine immediately
- The leak must be repaired by qualified maintenance staff before operation is re-started

 **CAUTION****Splashing material**

During initial commissioning and after being refilled, air bubbles in the material could cause an uncontrollable spraying from the conveying area. This may result in injury.

- Always wear appropriate protective equipment
- Fully bleed the system before start of production

 **CAUTION****Pointed dosing needle**

Depending on its size, the dosing needle can be very thin and pointed. Carelessness during assembly work can lead to needle stick injuries.

- Carry out assembly work with appropriate care.

## 2.8 Transport and storage

The following ambient conditions must be observed for transportation and storage:

- Temperature within the range -10 °C to +40 °C (263 K to 313 K)
- Relative air humidity less than 60 % (non-condensing)
- Uniform room climate
- Dry and free of dust
- No exposure to direct sunlight
- No aggressive, corrosive substances (solvents, acids, alkalis, salts, etc.) in the environment

For storage always remove the stator and store separately (at 15–20 °C).

## 3 Product description

The dispenser has been developed and tested for precision dosing of materials ranging from low to high viscosity with extremely high repeat accuracy.

preeflow dispensers are positive displacement pumps. The conveying elements comprise a rotating part, the "rotor", and a stationary part, the "stator". The rotor, which is in the form of a type of knuckle thread, rotates inside the stator, which has one more thread turn and twice the pitch length of the rotor. As a result, conveying areas are produced between the stator and the rotor rotating inside the stator. The rotor also moves radially within the stator.

The conveying spaces move forward continuously due to the movement. The flexible shaft used to drive the rotor compensates for the eccentric movement of the rotor and is completely maintenance-free.

The sealing effect of the conveying elements of the dispenser is dependent on the viscosity and pressure.

Since the direction of flow is reversible, the material can be sucked back to allow a clean thread break.

The dispenser can be dismantled very quickly.

Together with the eco-CONTROL EC200 dosing control unit, the dispenser forms a dosing system which is typically installed in a dosing station. The dosing control unit controls the required parameters (e.g. dosing quantity, dosing speed, etc.).

## 4 Operation

### 4.1 Initial commissioning

All activities described below may only be carried out by qualified staff.

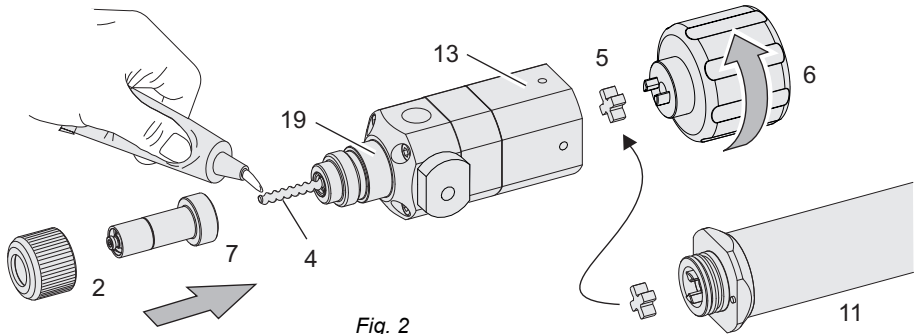
When delivered, the stator is not installed so as to avoid bearing damage to the elastomer of the stator.

#### **Preparation**

- ▶ Undo the cap nut (2).
- ▶ Remove red protective cap.
- ▶ Plug the star-shaped coupling (5) into the bearing housing (13).
- ▶ Couple the assembly aid (6) to the bearing housing (13).

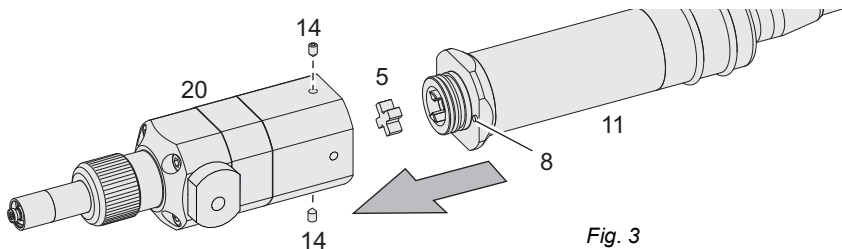
### 4.1.1 Fitting the stator

- ▶ Coat the rotor (4) with material or a suitable lubricant.
- ▶ Screw the stator (7) slightly onto the rotor (4).
- ▶ Lightly press the stator (7) towards the pump housing (19) and turn the assembly aid (6) in the direction of the arrow until the stator (7) has been guided into the pump housing (19).
- ▶ Uncouple assembly aid (6), install cap nut (2) and put in place the required Luer-Lock needle.



### 4.1.2 Connecting the dosing unit to the drive unit

- ▶ Screw the set screws (14) into the thread so that they do not protrude into the coupling area.  
**Danger of damage to the fit.**
- ▶ Attach the star-shaped coupling (5) onto the coupling of the drive unit (11).
- ▶ Set the anti-rotation lock (8) in the correct position relative to the dosing unit (20).
- ▶ Fully assemble the dosing unit (20) and the dosing unit (11).
- ▶ Lightly turn the set screws (14), the drive unit (11) has now been centred properly.



### 4.1.3 Feeding material and bleeding the dispenser for the first time

#### Preparation

- ▶ Connect the material supply (feed line, cartridge) to the material inlet (12) of the dispenser.

The dispenser can be bled in one of two ways after the medium has been supplied.

#### Version A

(e.g. supply via a hose, closed cartridge)

- ▶ Move the dispenser to a position in which the end piece (3) points upwards.
- ▶ Connect the drive unit to the power supply and run slowly until the material escapes from the outlet nozzle (attached Luer-Lock needle) without bubbles.

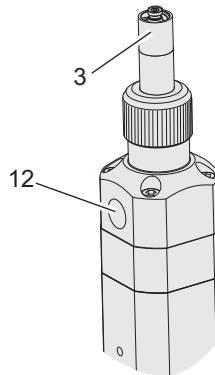


Fig. 4

**Tip:** Connecting a hose can protect the dispenser from being wetted with the medium.

**Version B**

(e.g. open cartridge, dispenser fixed in place and supply of the material under pressure)

- ▶ Turn the bleed screw (23) 180 degrees so that the bleed hole (8) is in the position shown (direction of the drive unit).
- ▶ Pressurise the material.
- ▶ Feed the material until it escapes from the bleed hole (8) without bubbles.
- ▶ Release (remove) the inlet pressure on the material and wait until no more material comes out of the bleed hole (8).
- ▶ Close the bleed screw (23) again.
- ▶ Remove any material which has escaped.
- ▶ Pressurise the material.
- ▶ Connect the drive unit to the power supply and run slowly until the material escapes from the outlet nozzle (attached Luer-Lock needle) without bubbles.

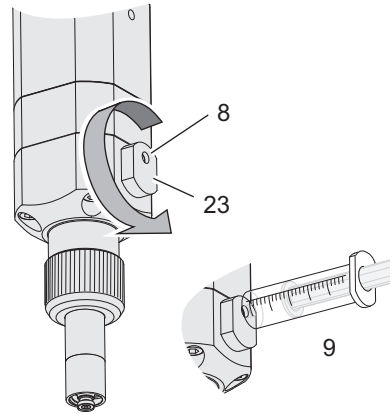


Fig. 5

**Tip:** Alternatively, the air can also be extracted from the pump area with the syringe (9) included in the scope of supply.

#### 4.1.4 Calibration

To obtain a precise dosing result, the dosing quantity must be calibrated. This is performed using the eco-CONTROL EC200 dosing control unit. The exact procedure can be found in the dosing control unit manual.

## 4.2 Switching on, starting dosing process

Daily at the start of the shift / when starting work, perform the activities as described in Section 5.1 "Maintenance intervals" (page 18).

### NOTE

The supply of material to the dispenser must be ensured before dosing starts.  
Dry running may destroy the stator.

- ▶ Start supply of material to the dispenser.
- ▶ If present, remove cover.
- ▶ Switch on the dosing control unit.
- ▶ Check the dosing quantity to ensure that the dosing result is consistent. If there are deviations, dosing must be calibrated. The exact procedure can be found in the dosing control unit manual. The result of the check must be recorded together with the name of the tester, date and time.
- ▶ Start dosing process via the dosing control unit.

## 4.3 Switching off, ending dosing process

- ▶ The dosing process is switched off via the dosing control unit. The exact procedure can be found in the dosing control unit manual.
- ▶ Switch off the material supply to the dispenser.
- ▶ Clean the end piece / dosing needle.
- ▶ Seal outlet opening (e.g. with cover).

## 4.4 Decommissioning

All activities described below may only be carried out by authorised maintenance staff.

- ▶ Switch off the drive to the dispenser and lock it to prevent it from being switched on again.
- ▶ Shut down material supply to the dispenser (depressurise).
- ▶ Relieve inlet pressure via bleed screw.
- ▶ Remove material supply and seal openings with suitable plug.
- ▶ Disconnect the power supply to the drive units.
- ▶ Remove the dosing unit and the drive unit from the holder or system.
- ▶ Disconnect the dosing unit and drive unit.
- ▶ Remove the stator, clean and store separately.
- ▶ Disassemble and clean dispenser.
- ▶ Store dispenser according to the storage conditions as described in Section 2.8 "Transport and storage" (page 11).

## 4.5 Re-commissioning

Re-commissioning is the same as initial commissioning. The same specifications and work steps apply as described in Section 4.1 "Initial commissioning" (page 12). It must be ensured that the dispenser is free of medium residues, dust and dirt.

The stator must be installed before recommissioning (see Section 4.1.1 (page 13)).

# 5 Maintenance

In the event of a fault, or if there is any doubt that the machine/system is not completely ready for operation, it must be shut down immediately and inspected by competent maintenance staff before operation continues.

 **WARNING**

Maintenance and cleaning work may only be carried out when the machine has been shut down safely and secured against unauthorised restarting. Otherwise, serious injuries may result.

- Switch off the dosing control unit.
- Disconnect the dosing control unit's power cable from the power supply

## 5.1 Maintenance intervals

In order to ensure problem-free operation, we recommend complying with the following maintenance intervals.

When	Activity	Who
Start of shift/daily	• Visual check for leaks / contamination / damage.	1
End of shift	• Clean the end piece / dosing needle.	1
Every year	• Disassemble the dispenser, clean and check all parts such as stator, rotor assembly, seals, bearings and housing and replace if required.	2

1 = Operating staff

2 = Maintenance staff

The recommended change cycles are based on empirical values for dosing applications. The empirical values are based on different material properties, pressure conditions and dosing settings. Depending on the material used, the required change cycles may differ from the recommended cycles.

Ambient conditions, such as temperature and humidity, may affect the change cycles.

## 5.2 Troubleshooting

Fault	Possible cause	Action
No or too little material feeding	Motor not connected	Connect the motor
	Fault with mains supply	Check electrical installation
	Material hardened/set	Dismantle and clean the dispenser
	Dosing needle blocked	Clean/replace dosing needle
	Dosing needle too small or too long	Use a different needle cross-section. Reduce the speed/flow rate volume.
	Stator/rotor worn	Replace stator/rotor
	Stator swollen	Check resistance of the stator to the material and replace stator
	Revolution too low	Correct revolution
	Inadequate supply of material	Feed material, check inlet pressure and correct if required
Dripping or running on of material	Suck-back not set correctly	Adjust the suck-back
	Air bubbles in the material	Bleed dispenser / material pipes
	Material compressible	Degas the material

If you have any questions about commissioning, maintenance, repairs or ways to optimise your processes, our Service employees will be happy to help.

You can reach us at: [support@preeflow.com](mailto:support@preeflow.com)

We will respond to your service enquiry in German or English.

## 5.3 Stator change

All activities described below may only be carried out by authorised maintenance staff.

### Preparation

- ▶ Disconnect the dosing control unit from the power supply.
- ▶ Unplug the power supply to the drive unit.
- ▶ Shut down material supply (depressurise).
- ▶ Relieve inlet pressure via bleed screw.
- ▶ Remove material supply and seal openings with suitable plug.

### 5.3.1 Disconnecting the dosing unit and drive unit

- ▶ Undo set screws (14).
- ▶ Disconnect the dosing unit (20) and drive unit (11).
- ▶ Remove the star-shaped coupling (5).

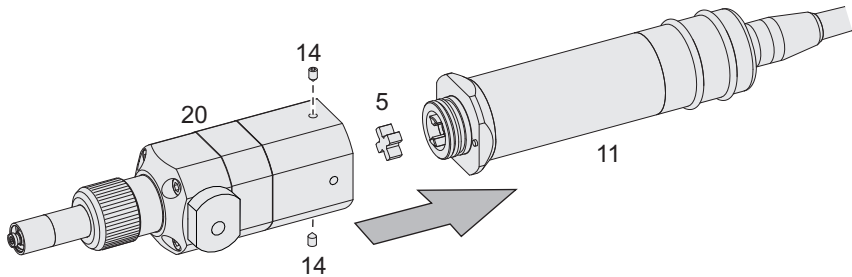


Fig. 6

### 5.3.2 Removing the stator

- ▶ Undo the cap nut (2).
- ▶ Plug the star-shaped coupling (5) into the bearing housing (13).
- ▶ Couple the assembly aid (6) to the bearing housing (13).
- ▶ Unscrew stator (7) with assembly aid (6).

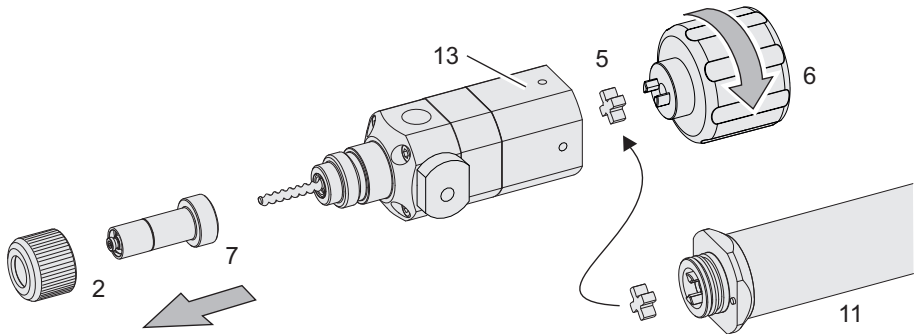


Fig. 7

#### Fitting the stator

Install the stator as described in Section 4.1.1 (page 13).

## 5.4 Dismantling before cleaning

When cleaning the dispenser, attention must be paid to the chemical properties and chemical reactions of the material. In doing so, observe and comply with the corresponding specifications of the product data sheet. If you have any queries, contact the manufacturer of the material.

All activities described below may only be carried out by authorised maintenance staff.

### Preparation

- Remove the stator as described in Section 5.3.2 (page 21)

### Removing the rotor assembly

- ▶ Unscrew the bleed screw (23) and O-ring (24).
- ▶ Remove the 4 screws (18).
- ▶ Remove the pump housing (19) and O-ring (22).

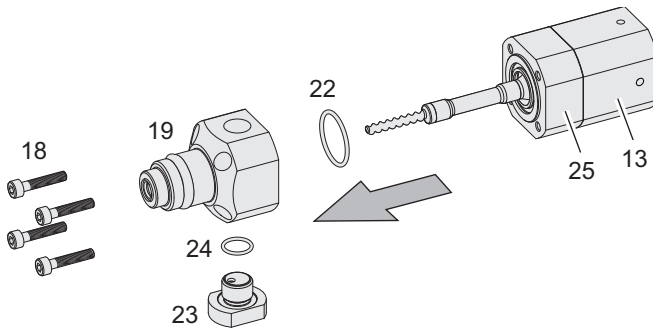


Fig. 8

### NOTE

Do not flush the bearing housing (13) and the sealing set with housing (25).

This can damage the bearings! Clean it only with a cloth and brush.

Do not disassemble the bearing housing (13) and the sealing set with housing (25).

### Assembly

After cleaning, the dispenser is assembled in reverse order. Do not exceed a tightening torque of 0.35 Nm when mounting the screws (18).

## 6 Cleaning

### **WARNING**

Cleaning work may only be carried out when the machine has been shut down safely and secured against unauthorised restarting. Otherwise, serious injuries may result.

- Switch off the dosing control unit.
- Disconnect the dosing control unit's power cable from the power supply

If the dispenser is soiled with material or if the dispenser is disassembled and cleaned, use a cleaning agent which matches the material. The information in the safety data sheet must be complied with.

Recommended cleaning agents, e.g. cellulose thinner, cleaner's solvent or alcohol.

Note the following points regarding the use of cleaning agents and the performance of cleaning work:

- Observe the specifications in the safety data sheet for the cleaning agent
- Personal protective equipment must be worn
- Compatibility with the materials installed in the pump must be checked before use
- The cleaning agent must be used according to the manufacturer's specifications (e. g. application time)
- Cleaning agents must not penetrate electrical or mechanical system components
- Do not use high-pressure cleaners for cleaning
- Completely remove cleaning agent again
- Dispose of cleaning agent properly
- Re-attach any protective and safety devices or cladding removed and check that they function correctly
- Use a metal-free tool (do not use steel wool or a screwdriver)

## 7 Spare parts

Every time you order spare parts, please state the type identifier, serial number and order number.

The type identifier and serial number are engraved on the dispenser.

### 7.1 Item list of the spare parts

Item	Description	X	pcs	Part No.	Material
	eco-PEN300 dosing unit, cpl.			20500	
2	eco-PEN300 cap nut		1	20425	Aluminium
3	eco-PEN300 end piece with Luer-Lock, cpl.	X	1	20517	
5	Star-shaped coupling	X	1	20050	Elastomer
6	Assembly aid		1	20108	PA 6
7	Stator end piece cpl. eco-PEN300		1	20426	VisChem
11	eco-PEN300 drive unit, cpl.	X	1	20504	
13	Bearing housing with rotor assembly cpl.		1	20518	
14	Set screw M3 x 5		2	20088	A2
16	O-ring 16 x 1.25	X	1	20007	FKM
18	Allen screw M3 x 16		4	20089	A2
19	Pump housing eco-PEN300		1	20424	POM
21	O-ring 13 x 1.5	X	1	20433	FKM
22	O-ring 13 x 1.25	X	1	20011	FFKM
23	Bleed screw eco-PEN300 cpl.		1	20510	POM
24	O-ring 8 x 1.25		1	20513	FKM
25	Sealing set with housing		1	20148	
26	Allen screw M3 x 25		4	20090	A2
28	O-ring 2.97 x 0.64	X	1	20035	FKM
29	Threaded sleeve Luer-Lock		1	20021	Aluminium
30	O-ring 17 x 1.25	X	1	20041	NBR
31	eco-PEN connection cable, cpl. (1.5 m)		1	20784	

X = Recommended spare parts and wearing parts

To avoid costly downtime, we recommend keeping a stock of spare and wearing parts.

**7.2 Overview drawing of the spare parts**

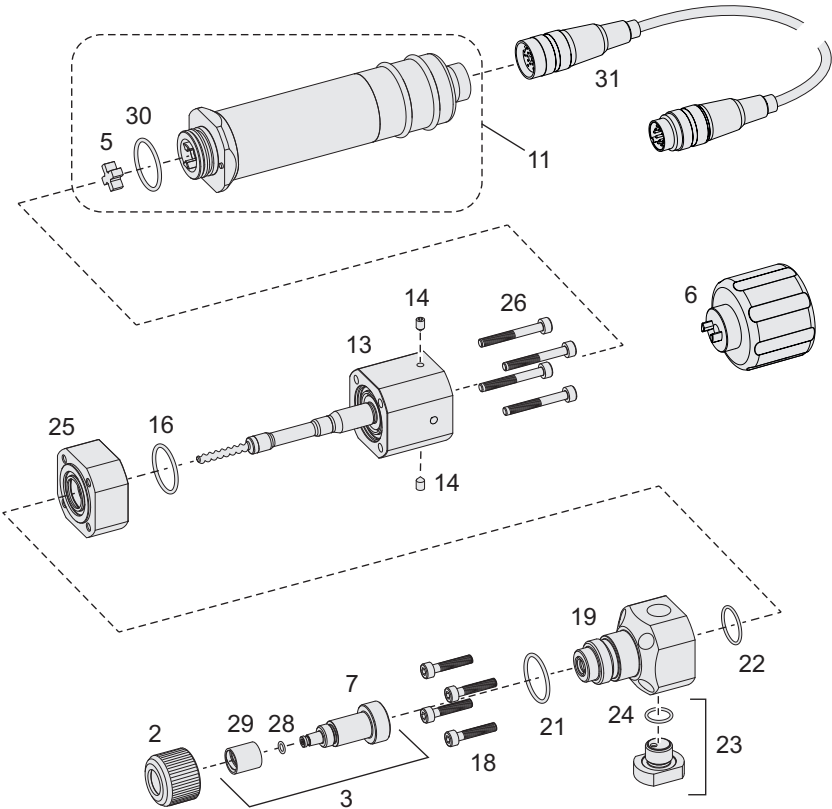


Fig. 9

## 8 Technical specifications

### 8.1 Installation declaration

Within the meaning of EU Directive 2006/42/EU on Machinery Annex II B

We,

ViscoTec Pumpen- u. Dosiertechnik GmbH  
Amperstraße 13  
D-84513 Töging am Inn,

hereby declare that, in the design and manufacture of the incomplete machine described below, the following basic requirements of EU Directive 2006/42/EC have been applied and complied with: 1.1.2, 1.1.3, 1.1.5, 1.3.2, 1.5.4, 1.6.1, 1.6.2, 1.7.4, 1.7.4.1, 1.7.4.2

We declare in addition that the special technical documents were drawn up in accordance with Annex VII part B of this Directive. Where applicable, the incomplete machine corresponds in addition to the stipulations of Directives 2014/35/EC on electrical equipment and 2014/30/EC on electromagnetic compatibility.

Product designation: eco-PEN300

We undertake to convey to the market supervisory authorities, at their justifiable request, the special documents concerning the incomplete machine in electronic form via our documentation department.

The incomplete machine may only be put into operation once it has been determined, as required, that the machine or unit into which the incomplete machine is to be installed complies with the stipulations of Directive 2006/42/EC on machinery and that the EU Declaration of Conformity has been produced in accordance with Annex II A.

Töging am Inn, 04 February 2020



Martin Stadler  
Managing Director and authorised representative

## 8.2 Technical data

<b>eco-PEN300</b>	
Weight	approx. 280 g
Minimum operating pressure	0 bar, with self-levelling liquid
Maximum operating pressure	6 bar, with non self-levelling liquid
Maximum dosing pressure <sup>1)</sup>	20 bar
Self sealing <sup>1)</sup>	approx. 2 bar
Motor	18 to 24 V DC
Protection class according to DIN EN 60529	IP54
Sound level, (dB(A))	< 70
Operating conditions	+10 ° to +40 °C, air pressure 1 bar, relative humidity less than 60% (non-condensing)
Material temperature	+10 °C to +40 °C
Storage conditions	see page 11
Dosing volume, approx.	0,012 ml/rotation
Dosing accuracy <sup>2)</sup>	± 1 %
Repeatability	> 99 %
Minimum dosing quantity	0.001 ml
Volume flow <sup>3)</sup>	0.12 to 1.48 ml/min

<sup>1)</sup> Max. dosing pressure and self-sealing decrease with decreasing viscosity and increase with increasing viscosity. Consult with the manufacturer.

<sup>2)</sup> Volumetric dosing as absolute deviation relative to one dispenser rotation. Depending on the viscosity of the dosing material.

<sup>3)</sup> Max. volume flow is dependent on the viscosity, inlet pressure.

<b>Threads used</b>	
Material inlet	1/8" cylindrical Whitworth pipe thread DIN/ISO 228
Bleed hole	Luer DIN EN 20594-1
Nozzle connection	Luer-Lock DIN EN 1707 with O-ring, patented

8.3 Materials used

Components in contact with the material	Material
Dispenser housing, end nozzle	HD-POM
Dispenser parts, motor housing	Anodized aluminium
Screws, washers, etc.	Stainless steel A2
Stator elastomer, flexible shaft covering	VisChem
Shaft sealing rings	Z80
O-rings	FKM, FFKM
Drive shaft, rotor	Stainless steel A4

8.4 Dimensions

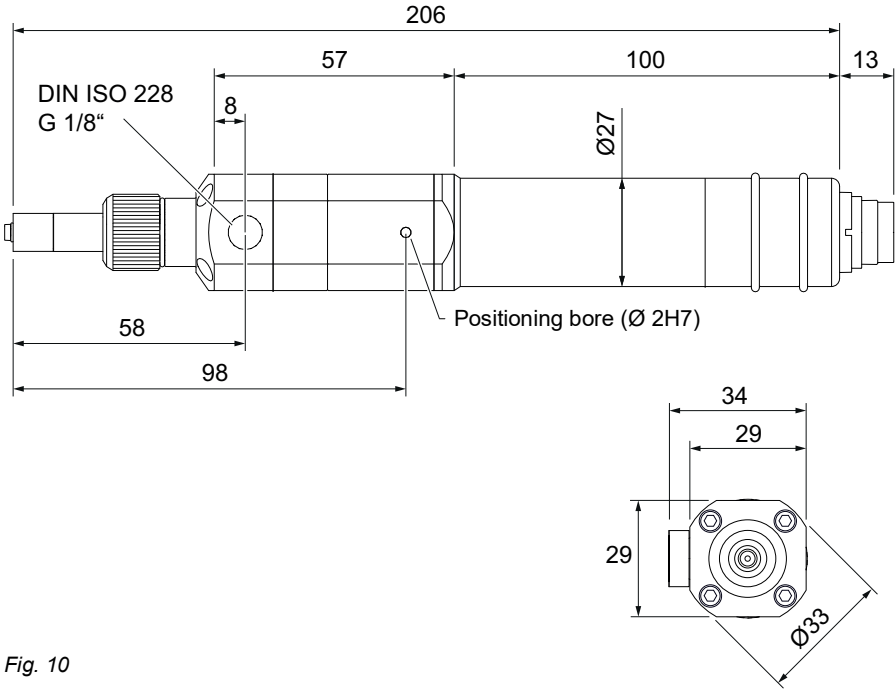


Fig. 10

## 9 Disposal

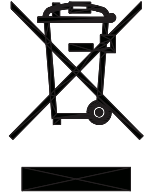
The dispenser must be removed by competent maintenance staff.

Disposal may only be performed in line with the currently applicable, country-specific specifications, standards and legislation.

Ensure environmentally friendly recycling of all materials.

Electrical parts must not be disposed of with household waste (2012/19/EU).

They must be taken to the collection points provided for this purpose or disposed of in an environmentally appropriate way.



## 10 Accessories

In addition to the standard spare parts listed in Section (page 25), special solutions are available upon request, for example

- Conversion kit in stainless steel
- Rotor/stator in alternative materials
- Fastening elements
- Process connections

Furthermore, we can offer you a comprehensive range of consumables, such as:

- Dosing needles
- Mixers

Please contact us if required: [info@preeflow.com](mailto:info@preeflow.com)

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**Notes**

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